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## SERVICE HOTLINE

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### UPDATE ON PROBLEMS WITH ALL AFRICA AND INTERNATIONAL BENCHMARK INDICES END OF DAY DATA PRODUCTS ON THURSDAY 19 MAY 2016

Due to a technical problem on the morning of Thursday, 19 May 2016, the production of the All Africa (AI.Zip) and International Benchmark (II.Zip) files were unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### Market / Service:

JSE All Africa Indices Data Service  
JSE International Benchmark Indices Data Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or Client Services Centre on [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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